

Terms of Service

Effective date: October 22, 2026

1. Who we are and scope

These Terms of Service ("Terms") govern use of the Premier Water Co TX website at www.premierwatercotx.com (the "Website"), operated by KRH Strategies LLC, operating as Premier Water Co TX ("Company," "we," "us," or "our"). These Terms address Website use and inquiries. They do not replace a separate written agreement for the purchase, installation, maintenance, financing, or servicing of products or equipment.

2. Acceptance and eligibility

Where the Website asks you to accept these Terms, clicking the acceptance control signifies your agreement. If you do not agree, do not use features requiring acceptance. You must be at least 18 and legally able to enter a binding agreement to enter a transaction with us. If you act for a business or another person, you must have authority to bind that party.

3. Website information and service requests

The Website provides information about our business, products, and services and allows you to contact us. It does not currently offer customer accounts, public user uploads, online checkout, or subscription enrollment. Submitting an inquiry, requesting a quote, or scheduling a consultation does not by itself create a purchase or service contract.

Descriptions, availability, prices, and estimates may change before an agreement is accepted. We will identify and address material errors before asking you to accept an affected transaction. We do not change an accepted price or scope without your agreement or authority under the applicable contract.

4. Separate purchases, payments, and cancellations

Any purchase or service engagement will be governed by the quote, order, work authorization, warranty, financing documents, or other terms you accept for that transaction. Those documents should state the scope, price, payment schedule, delivery or installation arrangements, and applicable cancellation and refund terms. A specific transaction agreement controls over these Website Terms for that transaction.

If we separately provide a payment link or accept payment through Stripe, payment does not by itself authorize a subscription or recurring charge. Such charges require separate authorization. These Website Terms impose no cancellation fees, nonrefundable deposits, or automatic renewals.

Nothing in these Terms limits cancellation or refund rights provided by law. Certain Texas sales made at a consumer's home or another covered location may carry a three-business-day cancellation right and require transaction-specific notices and cancellation forms. These Website Terms do not replace those notices or forms.

5. Responsible Website use

Use the Website lawfully and provide accurate information when contacting us. Do not impersonate another person; submit fraudulent requests; introduce malicious code; attempt unauthorized access; disrupt the Website; harvest personal information; or use the Website to infringe another person's rights. Do not send payment-card numbers, passwords, or other sensitive information through a general inquiry form or ordinary email.

6. Website materials and submissions

Website text, images, logos, designs, and other materials remain subject to the rights of their respective owners. You may view and print materials for personal use or to evaluate our services. These Terms do not grant permission to republish, sell, or use protected materials or trademarks in a way that requires the owner's permission.

Information you submit through a contact form or email may be used to respond to you and handle your request, consistent with our Privacy Policy. Sending a suggestion does not transfer ownership to us or grant an unrestricted license to your work. Do not submit material you are not authorized to share.

7. Privacy and third-party services

Our Privacy Policy explains our handling of personal information, including payment processing and advertising technologies. It is available through the Website. These Terms do not substitute for consent required by privacy law.

The Website may link to third-party websites or services. Those providers operate under their own terms and privacy policies. We do not control their content or availability. A link alone does not constitute an endorsement.

8. Product information and Website availability

General Website statements are not a site-specific water assessment, installation design, or guarantee of a particular result. Product suitability and performance depend on the specific equipment, source water, installation, maintenance, and operating conditions. Any specific promises or warranties in an accepted transaction agreement or applicable law remain in effect.

We aim to keep Website information accurate and accessible, but cannot promise uninterrupted access or that every page is complete, current, or free of errors. To the extent permitted by law, general Website information and access are provided "as is" and "as available." This Website disclaimer does not disclaim warranties for purchased goods or services or excuse false or misleading statements.

9. Responsibility and consumer protections

Each party remains responsible for its acts and omissions as provided by applicable law. Nothing in these Terms excludes or limits liability for fraud, intentional misconduct, gross negligence, or any liability that cannot lawfully be excluded or limited. These Terms do not waive rights under the Texas Deceptive Trade Practices-Consumer Protection Act or any other nonwaivable consumer protection, warranty, or cancellation law.

10. Access restrictions and updates

We may restrict access reasonably necessary to address unlawful use, security threats, or material violations of these Terms. Restricting Website access does not cancel an existing transaction agreement or eliminate accrued rights.

We may update these Terms by posting a revised version with a new effective date. Changes apply prospectively and do not retroactively alter accepted transactions or accrued claims. Where acceptance is required, we will seek acceptance of material changes before applying them to the relevant feature or transaction.

11. Texas law and disputes

Texas law governs these Terms, subject to applicable federal law and mandatory consumer protections. Any lawsuit must be brought in a court with jurisdiction and venue permitted by applicable law. These Terms do not require arbitration or waive the right to a jury trial or participation in a class action.

Please contact us first so we have an opportunity to address a concern. This request does not require you to delay a legal filing, miss a deadline, or give up any remedy. If a provision is held unenforceable, the remaining provisions remain effective to the extent permitted by law.

12. Contact

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